



A seamless integration to save time and provide the best data for the best insights



Perceptyx provides a fast, safe, and automated process for customers to connect employee data from their Workday Human Capital Management (HCM) to Perceptyx. Employee data, such as manager hierarchy and demographics, are synced in real-time so your dataset in Perceptyx is always up-to-date and ready to use. Whether using Perceptyx products such as Ask or Sense, or launching a survey multiple times, customers can configure Workday once to send all of their employee data to Perceptyx.

Perceptyx can connect to your Workday instance in multiple ways to meet your business and technology needs. **These include:**

API: Workday Web Services

This set of SOAP APIs enables users to read data in and out of Workday. In a standard implementation, Perceptyx makes calls to the “Human Resources” web service, specifically the “Get_Workers” operation, to read data from a customer’s Workday instance.

The steps to **connect Perceptyx to Workday via API** are:

1. Create a new integration system user for Perceptyx
2. Obtain Workday tenant’s API endpoint
3. Provide Perceptyx the integration system user credentials and endpoint URL
4. Perceptyx will then pull, map, and validate data fields

Perceptyx can retrieve customer predetermined employee-level information using Workday APIs. The custom report will be pulled on an agreed-upon schedule and can directly feed into the Perceptyx Insights Platform.

RaaS: Workday Report-as-a-Service

Workday Reports-as-a-Service (RaaS) is a feature that shares reports as web services. These reports must be configured as Advanced type reports to be web service enabled. Custom reports can be exposed to Perceptyx products as a web service to use report data programmatically.

The steps to **connect Perceptyx to Workday via RaaS** are:

1. Create a custom report in Workday and retrieve the report URL
2. Create a Workday username and password for the account with access to the custom report to be used by Perceptyx products
3. Provide Perceptyx the report name, web service URL, and credentials for the reporting access account
4. Perceptyx will then pull, map, and validate data fields

Perceptyx can retrieve customer predetermined employee-level information using Workday RaaS. The custom report will be pulled on an agreed-upon schedule and can directly feed into the Perceptyx Insights Platform.

When your data needs extend beyond the standard connector, our Professional Services team can customize to address these. **These services can include:**

- Data audit to flag bad data that may skew survey results
- Data cleaning to ensure the most accurate data and insights across your employee system of record